



Royal Netherlands Marechaussee

**You have reported
an offence...**

**...What happens
next?**

1)

An offence

Are you a victim of an offence?
If so, contact the Royal Netherlands Marechaussee (RNLM) or the police. You can file a report.



0800-1814
+31 (0)20 603 80 63



2)

Contact with the RNLM

Are you a victim? If so, you have a number of rights.
We will inform you about them during your first contact.

0800-1814
+31 88 958 18 14

3)

Reporting an offence

Everyone may report an offence. You may do so in different ways. You will always receive a confirmation of your report.

0800-1814
+31 88 958 18 14
www.marechaussee.nl



0800-1814 or +31 88 958 18 14



www.marechaussee.nl

Official report number:



4)

Information about your case

We will keep you informed about the progress of your case.

5)

Criminal proceedings

If a suspect or a perpetrator has been arrested, the Netherlands Public Prosecution Service will inform you about any criminal proceedings brought against the suspect or perpetrator. If you have any questions about the further handling of your case or important additional information, please call the RNLM or the Netherlands Public Prosecution Service.

www.om.nl
www.slachtofferloket.nl
Victim Support Netherlands: 0900-0101
Outside of the Netherlands +31 (0)88 7460000



0900-0101 or +31 (0)88 7460000



www.om.nl



www.slachtofferloket.nl

General

You are a victim of an offence or you are entitled to file a report on behalf of a victim. In most cases, this means that something unpleasant has happened to you. It is the RNLM's duty to investigate and determine exactly what happened. The RNLM investigates whether there are enough leads to track down the perpetrator(s).

Your report

If a suspect has not been identified following an investigation, your case will be closed. Your report will be kept, however. Reports give the RNLM insight into what is going on at different (Ministry of Defence) sites and partly determine the assignment of personnel. If, for example, there is a connection between your case and another case, your report will be investigated further. If this is the case, you will be informed accordingly.

Arrest of a suspect

If a suspect is arrested in connection with your case, an official report will be drawn up. This official report will be submitted to a public prosecutor of the Netherlands Public Prosecution Service. The public prosecutor will decide on the further prosecution of the suspect.

The suspect may be granted a settlement in the form of a fine or a community punishment order. A case may also be assessed by a court, in which case the public prosecutor will ask the court to impose a certain sentence.

If the public prosecutor decides not to prosecute the suspect, the case will be dismissed.

Compensation

If an offence has resulted in harm or damage, a claim for compensation may be brought against the suspect.

When reporting the offence, it is therefore important to state that you have suffered harm or damage and to clearly describe this harm or damage.

Substantiate your statement with photographs, invoices or other relevant information, such as a medical information sheet issued by a doctor.

What you can arrange yourself

It is also important to inform your insurance company about the harm or damage suffered. The insurance company will usually ask for a copy of your report and for as much additional information as possible, such as brand, type, characteristics or features, serial numbers and so on.

Make sure that you keep the original report, because the RNLM issues it only once.

Remember to cancel your bank card(s) and/or mobile phone if they are stolen. Contact your bank or provider to do so.

Compensation for serious injury

Victims of serious violent crime (and victims' family members) may submit an application to the Violent Offences Compensation Fund (Schadefonds Geweldsmisdrijven, +31 (0)70 4142000) for an amount in compensation that is paid only once. Further information and an application form are available at www.schadefonds.nl.

Victim Support Netherlands

Victims of an offence or a traffic accident often have to deal with consequences, whether emotional, physical, financial and/or legal. Victim Support Netherlands can assist you or refer you to specialists to ensure that you receive the best possible help.

You can contact Victim Support Netherlands (Slachtofferhulp Nederland) for:

- information and advice about making a claim;
- information about legal procedures and insurance;
- assistance in detailing the harm caused and completing the criminal injuries compensation form;
- someone to talk to about what happened to you and what should happen next;
- referral to a doctor, lawyer, the police or the court.

More information is available at www.slachtofferhulp.nl/english or can be obtained by calling 0900-0101 or +31 (0)88 7460000 (local rate). All help is free of charge and confidentiality is guaranteed. The RNLM and Victim Support Netherlands work together to help victims as soon as possible and provide the best possible assistance. If you file a report, the RNLM official who is taking down your statement will ask whether you would like to be put in touch with the victim support office that serves your area. Victim Support Netherlands will contact you and, in consultation with you, determine whether support is required and, if so, the kind of support required.

Official report number:

Additional information for soldiers

Mental health services:

+31 (0)800 5 77 777 (24/7) or
www.dgv.nl

Social work:

BMW-loket +31 (0)88 9505010 (during office hours) or
BMWloket@mindef.nl

Additional information

If you have any additional information about your case, please call the RNLM's contact centre (0800-1814 or +31 (0)20 603 80 63). Please ensure that your report number is readily available so that we can assist you more quickly.

General information about various subjects is available at www.slachtofferloket.nl. The website also includes links to the websites of other bodies, such as the Netherlands Public Prosecution Service and Violent Offences Compensation Fund.

Do you have a complaint about the RNLM?

If so, complete and submit the complaint form at <https://english.defensie.nl> (Complaints and claims *marechaussee*).

Important telephone numbers

In the event of road accidents

ANWB-injury relief service +31 (0)88 2697766
Motor Traffic Guarantee Fund +31 (0)70 3408200

Useful telephone numbers

When every second counts 112
Marechaussee (non-emergency) 0800-1814 or +31 88 958 18 14
Reporting a crime anonymously +31 (0)800 7000

For the deaf and hard of hearing

112 – when every second counts: 0800-8112

Useful websites

www.justitie.nl
www.openbaarministerie.nl
www.marechaussee.nl
www.meldmisdadaanoniem.nl
www.rechtspraak.nl
www.slachtofferloket.nl

